

One Care Consortium manifesto - FAQ document

The below document outlines some of the key questions regarding the One Care Consortium manifesto. This will be updated prior to the extraordinary General Meeting on 21st June at which a final version will be shared with attendees.

Q: How will the organisation be funded?

A: Funding for the current GP Access Fund programme ends in March 2017. However we now understand that there will be additional funding available to continue some elements of the programme for a further three years. We do not yet know the details behind this funding, or the criteria against which the funding will be given. In addition, we are developing an outline business case which will be shared at the event on 21st June which will set out options for funding e.g. securing contracts. We are not looking to GP practices to fund One Care activities.

Q: How will the organisation operate?

A: The new organisation will be a consortium, owned and driven by General Practices with an ambition to:

Support the delivery of collaborative, innovative and sustainable General Practice to patients registered with GP Practices across Bristol, North Somerset and South Gloucestershire, and to negotiate the best possible outcomes for General Practice with CCGs, NHS England, Hospital Trusts and Local Authorities.

Appropriate articles of association, share-holder agreements, decision-making processes and voting arrangements will be agreed ahead of time. We will ensure that our company directors represent BNSSG GP practices appropriately. We will develop an efficient, lean organisational structure to deliver our objectives. In addition we will prepare an engagement strategy which will set out how we will work with our practices, ensuring that they are the ones driving the organisation forward.

Q: What does my practice have to do?

A: For now, simply vote 'yes' to support One Care on 21st June. As practices will own One Care, it is important that they feel this sense of ownership of the new company. We are therefore proposing a nominal subscription fee of £1 per practice to confirm their membership in the organisation.

Q: How will this benefit our practice now?

A: The move to the new organisation will not detract from our current programme delivery plan. The current One Care programme, projects and pilots will continue to run until March 2017 as originally planned. Practices will continue to experience the benefits that the current programme offers.

Q: What is the value of having one voice for primary care across BNSSG?

A: Within the modern NHS there are various forces at work which need General Practices to be well represented and speaking with one voice. We have set out the benefits below:

- **The Sustainability and Transformation Plan** - The STP Board in BNSSG will require General Practice representation which cannot be adequately provided from the large number of individual practices or even federations
- **Commissioning** - In the future, CCGs and Local Authority commissioners will want to negotiate with one GP organisation for services run at scale across the area
- **Economies of scale** – a larger scale organisation will generate more opportunities for savings e.g. providing centralised services such as EMIS training, recruitment, back office, IT platform, reporting
- **Skills/Knowledge and Assets** - Retention of skills/knowledge and assets developed during One Care's lifetime
- **New Opportunities** - Developing and testing new ways of delivering primary care at scale
- **Access to skills to practices**—such as services they can't currently access easily or cost effectively e.g. project management, business planning skills
- **Gives practices increased ability to bid for and hold single contracts** at a CCG or pan-BNSSG level
- **Feedback from many practices** - suggests there is a role for a pan BNSSG consortium of GP providers
- **Major service transformation at scale** –This will require highly organised primary care as the bedrock

Q: Does the LMC support One Care Consortium?

A: Please refer to your attendee packs which contain a letter of support from Philip Kirby, Chief Executive of Avon LMC outlining the LMC's support of One Care as the voice of General Practices across BNSSG. The LMC will work with the new organisation to make sure the interests of all practices are managed appropriately, equitably and fairly.

Q: What happens for practices who vote 'no' to supporting One Care on 21st June?

A: Voting 'no' does not preclude a practice from joining if the overall majority is 'yes' on 21st June. Practices will be able to join the new organisation at any point in the future. If

the overall majority on 21st June is 'no', One Care will continue in its current state until March 2017 with an exit strategy in place.

Q: Do NHS England and the CCGs support One Care?

A: NHS England recently commissioned the Primary Care Foundation to run BNSSG wide events looking at the role and potential legacy of One Care. This showed a strong level of support from practices that One Care has delivered benefits and would be best placed to maintain the legacy of the programme as well as providing a continuing framework for supporting practices to work together.

Q: What role will GP Care and BrisDoc play in the new organisation?

A: GP Care and BrisDoc currently sit on the board of One Care although they are not company directors. The current company directors come from GP practices across BNSSG. The articles of association for the new organisation are currently being developed. We do not know yet who will be on the board, but they will be nominated and elected representatives from General Practices across BNSSG.

Q: How will the new organisation relate to the plans outlined in the GP Forward View?

A: We have already helped GP practices across BNSSG to redesign care, find creative workforce solutions, improve access for patients and improve IT infrastructure. A new One Care will build on this work and expand it to be able to deliver the challenges set out in the GP Forward View.

Q: What will be different in the new organisation?

A: We hope that the new organisation will have a stronger sense of ownership from all GP Practices. The objectives for the new organisation will also be set and driven by practices, rather than just being about the national agenda. Our values and culture will reflect General Practice.

Q: How will GP clusters, groups or federations work alongside One Care (eg. South Gloucestershire Primary Care Alliance)?

A: Alternative BNSSG GP clusters, groups or federations are likely to be created over the coming months. One Care will work collaboratively with all emerging entities, acting as a BNSSG umbrella structure and working positively with these other organisations.

Q: How will One Care ensure that all practices are fairly represented within its governance structure?

A: The LMC will work with the new organisation to make sure the interests of all practices are managed appropriately, equitably and fairly. The company directors will represent BNSSG areas or localities and these representatives will be nominated and elected via a process facilitated by Avon LMC. The draft business plan contains more information regarding proposed governance structure.

Q: Do you have any more details regarding the proposed governance of the future organisation? When will these be shared with practices?

A: An options paper and business plan have been developed through consultation with the current One Care Executive Committee. The options paper explains the rationale for development of a business plan and articulates the options if the vote is “no”. The business plan sets out a number of recommendations including potential new areas of work and funding streams, plus options regarding structure and governance. These documents will be shared with practices week commencing 13 June and presented in detail at the event on 21 June. New One Care will be your organisation and any final decisions regarding its governance will be for practices to agree on following a ‘yes’ vote on 21 June.

Q: What am I really saying ‘yes’ to?

A: A ‘yes’ vote on 21 June means that you support One Care in carrying out the next steps which will include nomination and election of a new board and further development of the business plan, driven by practices.

Q: What role is One Care currently playing within the development of the BNSSG Sustainability and Transformation Plan (STP)?

A: One Care has facilitated a number of meetings between GP representatives from across BNSSG. We have shared our plans with the chair of the STP process who will welcome One Care’s involvement post 21st June.

Q: What if practices do not vote?

A: Through carrying out targeted engagement with individual practices in the weeks approaching 21 June, the programme office is working hard to try and ensure every practice submits a vote (either a postal vote or through attendance on the day). In the case that there are practices that do not vote, One Care will only consider that it has a mandate if more than 50% of all BNSSG practices (including any who abstain) vote ‘yes’.

